



Frequently Asked Questions about Long-Term Map and Address Maintenance:

1. Should my county 9-1-1 organization buy GIS software to maintain the maps and addresses?

Answer: No. Not unless your organization plans to use desktop GIS for a broader set of tasks and you are prepared to make a long-term commitment and investment in specialized training and software maintenance fees.

2. Should my county 9-1-1 organization buy GPS equipment now to begin mapping new roads and building sites?

Answer: No. The state's addressing contractor will maintain the currency of street centerline, building site maps and addressing until January 2007. By spring 2006 the WVSAMB will have guidance for the counties regarding GPS and other field collection hardware. The state's addressing contractor should be notified of new subdivisions and building sites in the mean time.

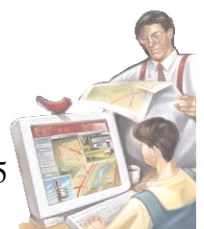


3. What if my county already has GIS?

Answer: There are a handful of county 9-1-1 organizations in West Virginia that have invested in desktop GIS or have the resources to do so. These counties are candidates to use microData's maintenance tools to be made available through the state. Ongoing agreements between those counties and microData would be the responsibility of the county after December 2007.

4. What if my county already has GPS?

Answer: If your organization is capable of mapping new road centerlines and building sites to within +/- 10 ft of their true position you may collect information and submit it to the state's addressing contractor in a standard exchange file format. Further guidance on GPS field data collection will be provided by spring 2006.





5. What is the state going to provide to those counties that don't have GIS or GPS?

Answer: The state will provide a web-based and mobile computer-based mapping tool for county addressing personnel to map and address new road centerlines and building sites. In spring 2006 the state will announce a program to assist counties with the purchase of mobile GPS hardware for the field collection.

6. What will be the fee for county 9-1-1 organizations to use the state system?

Answer: Nothing. It will be free-of-charge to the counties. The minimum requirements are a personal computer and a broadband internet connection.

7. What happens to the information entered by the county 9-1-1 organization?

Answer: It goes directly into an Oracle database maintained by the State.

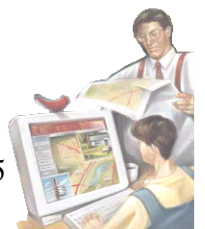
8. How will the information be used by the State?

Answer: The state will use the information to enhance state services and emergency management functions. The state will also add useful attributes to the information for use by the counties. For example, the DOT will add useful information such as mile posts and traffic data. State Tax may update its system using the new physical addresses and then pass back property value data to the counties attached to the points. There are many other examples of how this cooperation will benefit everyone.



9. Will the information be secure and will our citizen's privacy be respected?

Answer: Yes. The data will reside on a highly secure computer system in an accredited data center. No personal information such as names and phone numbers will be made public or even stored on a publicly-accessible server. Strict state and federal laws apply.





10. What state agency will oversee long term map and address maintenance after the WVSAMB sunsets?

Answer: The WVSAMB has formed a Sunset Committee to determine the best organizational model. General oversight will come from the State E9-1-1 Coordinator. The committee's findings will be made public through regular board meetings.



11. What's in it for me?

Answer: 1. If you are a citizen of West Virginia you will benefit by having continuously improved 9-1-1 service and better overall service from state and local government.

2. If you are a county or 9-1-1 organization you will receive free-of-charge data and tools necessary to map and address. The tools can be used for other county purposes. The state will add value to the data you help maintain and this data will be available to the counties forever.

3. If you are a municipality you may receive these same tools to assist your county 9-1-1 organizations within your community.

4. If you are a state or federal agency you will benefit by having access to a continuously updated, highly accurate geospatial database of the state of West Virginia on an open scalable computer system.

